

Testimonials

Jenise Cook - dba Ridge View Media

LinkedIn.com Testimonials



Alex Nelson Ryan · 1st

Learning and Change Solutions Specialist | Change is hard. We make it easier. Evolve
September 27, 2022, Alex managed Jenise directly

Jenise is one of my favorite editorial, quality assurance, and technical writing resources for blended learning content. She has an eye for detail like I have never seen and is able to absorb and apply some of the most complex style and branding guidelines. Jenise is always at the ready and is an ace at communicating with the project team and project manager. I highly recommend Jenise for your editorial and quality assurance project.

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Jennifer Miles

Product Manager at
Faithlife, Founder of Church
in Us, and Digital Ministry
Consultant

June 26, 2018, Jennifer was a
client of Jenise's

I've had the privilege of working with Jenise several times over the last 10 years. She excels at instructional design, taking rough content, and turning it in to quality deliverables. She is an expert in her field, requires very little direction, and meets or exceeds expectations every time. If you are considering working with her on a project, just do it. You'll be glad you did. [See less](#)



Tony Bolling

Curriculum Development
Program Manager at Cox
Communications

January 9, 2015, Tony managed
Jenise directly

I had the pleasure of working with Jenise as the primary developer on a large-scale project that I managed. The project required multiple deliverables in a very tight timeframe. Jenise worked with diligence and precision and I could always count on her to get things done in a timely and efficient manner. I was also impressed by the fact that in the midst of very challenging situations, she always had a positive attitude and kind word to share. Her professional approach combined with her upbeat and pleasant demeanor really set her apart. Jenise would be a great asset to your project team.

[See less](#)



Robert Gahagan

Instructional Design and
Development at ADP

September 21, 2013, Jenise
worked with Robert in the same
group

Jenise is a skilled and knowledgeable Instructional Designer. She made my work much easier with her proactive approach to projects and her vast knowledge of development as well as design. It was a great pleasure to work with someone with an upbeat attitude and a genuine love of what she does. I would not hesitate to recommend her for any ID job and look forward to working with her in the future. [See less](#)

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**Kathleen Byrne, PMP,
SPHR**
Experienced Program
Manager

September 16, 2013, Kathleen
was senior to Jenise but didn't
manage directly

Jenise is a quick study and was able to step in quickly and work with SME's to create easy to understand training pertaining to Health Care Reform. She is a true team player!



Sandy Stricker, MSMOB
Driving Business
Performance by Growing
Leadership Talent Pipelines

August 21, 2013, Sandy was a
client of Jenise's

I brought Jenise into our organization to develop eLearning. I was amazed at how quickly Jenise learned how we work, our culture, our business and our organization. She was a very independent worker and once onboarded I knew that I could give Jenise a project and trust that it would be done to the highest degree of excellence. I would definitely bring Jenise back into our group for additional work. [See less](#)

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Judy Aron-Sellaro

Recruiting Director at
UserEdge Technical
Personnel

August 8, 2013, Judy was a
client of Jenise's

I have had the pleasure of having Jenise work with one of our favorite clients. The client has given us glowing feedback and would keep her on forever if budget allowed.

Jenise has been working on a distributed team as an Instructional Designer for interactive e-learning modules and required certification training. This included design and development of instructional materials, online assessments, working closely with Legal and SMEs to refine content, and alpha/beta testing processes.

I look forward to the next opportunity to work with Jenise! [See less](#)



Daniel Gimness

eLearning, Lectora,
Storyline, Captivate dev.
Custom work. » Looking for
opportunities!
dgsdesigns.com

September 28, 2012, Jenise
worked with Daniel in the same
group

Jenise Cook was fantastic to work with. Jenise Cook is an energetic, hardworking, well educated and independent instructional design expert. She is a person you can trust when you want to be sure that important tasks will be completed in a systematic and precise way.

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Sandy Stricker, MSMOB

Driving Business
Performance by Growing
Leadership Talent Pipelines

March 21, 2012, Sandy was a
client of Jenise's

We hired Jenise on a contract basis and were THRILLED with how quickly she learned our business and our processes. I received unsolicited feedback from our internal clients about how well she understood our goals and initiatives, and those clients were amazed that she wasn't a long term, full time employee. She is an incredibly creative and innovative individual who is always on top of current trends in the learning industry which means that the work she creates is cutting edge. Her work is world class and I would hire her back in a heart beat! [See less](#)



Jon Steele

Technical Editor at ADP -
Ensuring that content
reflects the excellent work
done by its creators

March 14, 2012, Jenise worked
with Jon in the same group

Creative, thorough and timely--three important characteristics for any team member, but appreciated even more when the person is, as Jenise was, a kind of gatekeeper: the rest of us couldn't get our work done until she'd done hers. It was a pleasure being on the same team with her. [See less](#)

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Joyce Pryor, PMP

People Operations ♦
Learning & Development ♦
Event Planning

February 6, 2012, Jenise
worked with Joyce in the same
group

Jenise, is one of the best Instructional Designer's I have ever had the pleasure of working with. She is adept and creative in analyzing the client's needs and brings fresh ideas and a pleasant personality in balancing the team. Jenise design concepts led to wonderful feedback from the client team and was well received by the learners. Not only is she easy to work with, she has the ability to anticipate needs and is astute in being able to accomplish tasks without a lot of direction. She is a critical thinker and quick on her feet, and is an amazing addition to anyone's team or company. I wish I could work with several Jenise's, it would add up to a lot more being done, effectively, efficiently, and with winning results. [See less](#)



Janet DiVincenzo

Instructional Designer,
Division of Teaching
Excellence and Innovation
at University of California,
Irvine

January 18, 2012, Janet worked
with Jenise but at different
companies

I reserve my highest level of recommendation for Jenise, whom I consider to be a consummate professional. She has carved out a niche for herself as a successful independent freelancer who understands not only the technical aspects of elearning development, but more importantly the consultative nature of working with clients, often remote. She is a terrific listener, able to expertly elicit requirements from clients and synthesize their needs. She is funny, bright, and throws her heart and soul into a project. I recommend Jenise highly. [See less](#)

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Trina Jones, PMP

Program / Project Manager

January 6, 2012, Jenise worked with Trina in the same group

It has been my pleasure to work with Jenise as an Instructional Designer on a SweetRush project. Jenise is a highly skilled instructional designer who is well versed in the entire eLearning process, from analysis through implementation. She has a keen sense for analyzing a clients needs and helping them bring their ideas to fruition. She is excellent at thinking ahead of the client to determine additional needs they may have and helping them to see how they can benefit. She is extremely professional, yet has the ability to reach the clients on a personal level as well, thus enriching their engagement experience with her. I have thoroughly enjoyed working with Jenise and welcome the opportunity to do so again. [See less](#)



**Mauricio Gutierrez,
M.S., PCC**

Executive Coach & Global Leadership Development Expert

July 20, 2010, Mauricio was a client of Jenise's

I have recently worked with Jenise developing and delivering an eLearning module for a Global Leader Orientation Program in World Vision. The way Jenise interacts and delivers content is in a very creative, professional and personal manner; she's an expert in the field of eLearning. I highly recommend Jenise to anyone who is interested in doing distance learning – she has mastered voice-over recording, gap analysis, Articulate rapid eLearning software, and other technologies. Please check her portfolio at www.RidgeViewMedia.com. If you need more information about Jenise's work, contact me any time. [See less](#)

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Cecilia Saez

Head of People at Albert

July 14, 2010, Cecilia worked with Jenise but at different companies

I had the pleasure to work with Jenise on the development of an e-learning course aimed at introducing new employees and affiliates to the company's strategy, operations, and services. The time spent with Jenise during the assessment and design process was priceless. Jenise provided insightful recommendations about best ways to align the content of the training to the overall objective. Her partnership, support and dedication were integral to the success of this project and enabled me to present a great product to the organization. Jenise is someone I aspire to work with on future projects. I highly recommend her work, professional demeanor, and integrity. [See less](#)



Sabrina Fay

Financial Consultant at Thrivent Financial - Helping You Reach Goals & Live Generously

July 9, 2010, Sabrina managed Jenise directly

I had the pleasure of Jenise Cook working for me as an instructional designer on a challenging, highly-visible instructional design project. Jenise's professional and timely communication was a valuable asset to the team. Her detailed-oriented, quality work product made her one of my "go to" team members. Due to her dependable work, great attitude, and overall flexibility I would be happy to work with Jenise in the future. [See less](#)

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**Laura Pulido**

Executive Vice President
and Chief Financial Officer

May 6, 2010, Laura was a client
of Jenise's

Based on a strong recommendation by Tom Kuhlmann at Articulate, we hired Jenise to create an interaction using Articulate products. We were fairly specific with the details of the project. Her professional approach helped clearly define the desired final product and development. She did an outstanding job! She is professional, proficient, and very knowledgeable. We look forward to working with her in the future.

Laura Pulido, CEO

The Protocol Institute [See less](#)

**Alisha Gibbs**

Human Capital Consultant
& Talent Strategist

April 11, 2010, Alisha was a
client of Jenise's

Jenise developed an e-learning course for my company recently and did so with great professionalism and attention to detail. I handed her a storyboard, and she ran with it, interpreting details perfectly and providing her expertise and experience to make it highly interactive and effectual. She continually met deadlines and provided solutions seamlessly to issues. I would highly recommend Jenise for your web and e-learning production needs. [See less](#)

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Greg Friese, MS, NRP
Editorial Director for Top
Public Safety Digital Media
Platform

December 22, 2009, Greg was
a client of Jenise's

Jenise just completed her first project for my elearning company EPS411. I am please with her contribution to the project. When I look for a production partner my expectation is that the partner will listen to the assignment, repeat back to me the tasks, and then complete the work in a way that exceeds my expectations. Jenise did all three on a project that had a tight deadline for my company. She was also familiar with and able to use our project management tool, Basecamp, which meant she was able to start on the project as soon as it was assigned. I appreciate her contributions to this project and look forward to working with her more in 2010. [See less](#)



Mike Gurtler
Senior Risk Management
Consultant, ARM

September 12, 2009, Mike was
a client of Jenise's

Jenise provided exceptional creativity in working to produce web-based training programs for our project. She was easy to work with, detailed oriented and provided an end-product that is amazing, user-friendly and extremely functional. Her insight, knowledge and skills are superb.

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Ezra Wolfe

Chief Technology Officer

July 13, 2009, Ezra was a client of Jenise's

We engaged Jenise to produce and complete a lengthy and complex e-learning module for a medical association client. Jenise helped us rework the script into a better product and assisted us with creative learning concepts. She did extensive photo research and completed projection of the entire course on time and on budget. Jenise also identified several mistakes from the authors! We would highly recommend Jenise and Ridge View Media for Articulate course production and instructional design.

[See less](#)



Beverly Bremers

Performer at Rockin' the '60s & '70s

June 30, 2009, Beverly worked with Jenise but at different companies

Jenise is the consummate professional. I have worked with her several times where she has provided her voice over services and she is very professional, easy to direct, and her speech and communication skills are top-notch. If you need a voice over artist, especially for an elearning project, she should be your choice. [See less](#)



Christine Doane

Director, People at MSM

May 12, 2009, Christine worked with Jenise in different groups

I had the pleasure of working with Jenise at Pacific Life in the Talent Acquisition & Development area of HR, where she most recently worked as a Senior e-Learning Designer. What stood out the most about Jenise was her 'can do', positive attitude and professional demeanor. Jenise demonstrated a wide range of skills including innovative instructional design and unique and effective classroom training. Jenise is an asset to any company and I enthusiastically and confidently recommend Jenise. [See less](#)

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Bethany Brittain

Sr. Instructional Designer at
Pacific Gas and Electric
Company

May 5, 2009, Bethany was a
client of Jenise's

I hired Jenise to create an eLearning course for Coca Cola Enterprise. Our client was unable to secure a full time Subject Matter Expert which created some large challenges for my team. Jenise remained steadfast and positive the entire time. She worked diligently through evening and weekend hours so that we could meet our deadline. Her honesty and transparency allowed me to rest easy during the production process--she is easy to manage and a great partner.

Jenise has an innate ability to understand our client's needs. She communicated with authority and exactness. These are qualities I needed on my team and made Jenise a real joy in our working relationship. [See less](#)

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Muir Palmer

VP, Program Management
for Product UX & Services
Design

March 31, 2009, Muir was a
client of Jenise's

I worked with Jenise on a very large eLearning initiative for Coca-Cola Enterprises on Leadership Training. Jenise was the Instructional Designer and Writer for the financial course. She immersed herself in the source content and came up with an intelligent high level design concept. When she moved on to the storyboarding task, she collaborated well with the subject matter experts, the graphic designers and the flash developers to create a client-pleasing product. This was one of the most challenging courses in the suite of online training and we were very fortunate to have Jenise on our team. She worked well directly with the client team as well as the production team. She made my life a lot easier, that's for sure! I would work with Jenise again in a heartbeat. [See less](#)



Jennifer Miles

Product Manager at
Faithlife, Founder of Church
in Us, and Digital Ministry
Consultant

February 3, 2009, Jennifer was
a client of Jenise's

Jenise was brought in to assist us with documenting the finite details of publishing eLearning content. She consistently provided a high quality product and a positive attitude. She not only met the deliverable specifications; she provided proactive additional feedback to ensure that the deliverable documentation could be "the best that it could be". [See less](#)

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Karen Wales

Tea Entrepreneur & Tea Educator, True Life Tea

November 3, 2008, Karen was a client of Jenise's

Jenise and I met at ASTD Orange County Training & Technology SIG meetings. Jenise always contributes thoughtful ideas at every meeting and showed that she was quite knowledgeable in the training field. She keeps up to date on the latest trends in our field.

When we had a need for an Articulate expert there was no doubt in my mind that Jenise was the person for us. Jenise is professional, knowledgeable, personable, and I look forward to the opportunity to work with her again and again. [See less](#)



Dennis Barry

Data Services Manager at Pacific Life

May 20, 2008, Dennis was senior to Jenise but didn't manage directly

Jenise truly delivers! Jenise is adept at quickly coming up to speed and, when executing, very detailed and thorough. I worked with her at Pacific Life and she developed training curriculum that was right on the money. The ease at which she operated was a blessing to the project.



Gayle Vartanian

Project Manager at Pacific Life

March 27, 2008, Gayle worked with Jenise in different groups

Jenise is very professional and is a pleasure to work with. She is very detail oriented which is reflected in all of her work. Her communication skills are excellent and she can be counted on to be on time with all deliverables.

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Blane Warrene

Vice President, Product Management

March 25, 2008, Blane worked with Jenise in different groups

Jenise brought substantial depth and understanding to our documentation and training goals for a complex technology project. Her ability to translate technical processes into straight forward user communications was central to our success. Her mentoring also assisted in building confidence in analysts who took over after she gave us a head start! Great to work with. [See less](#)



Irene Kohlman

Learning and Performance Consultant at Hitachi Vantara

March 7, 2008, Jenise worked with Irene in the same group

Jenise is that rare individual who can see the big picture but has the attention to details. She is a strong, capable project manager with experience in training design, development and implementation. Her current forte is eLearning design, and has created some wonderful programs. I would recommend Jenise to any company looking for a dedicated professional in the training development arena. [See less](#)



Jim Spallino

Manager, Project Delivery at Los Angeles County

February 26, 2008, Jim was senior to Jenise but didn't manage directly

Jenise is an outstanding, multi-talented professional. The team could always count on Jenise to provide thoughtful and practical insight when faced with particularly complex projects and challenges. Jenise's exceptional communication skills further made her a valuable asset to the team. [See less](#)

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Bethany Brittain

Sr. Instructional Designer at Pacific Gas and Electric Company

February 11, 2008, Bethany worked with Jenise but at different companies

Jenise's "can do" attitude and her creative problem solving skills made a difficult situation a positive experience for the entire project team. Jenise skillfully managed both her management team and ours. She set realistic expectations and never hesitated to suggest ideas that were outside the box.

I would be proud to partner again with Jenise. Her ID skills are excellent, and her people skills are amazing! [See less](#)



Steven M. Johnson

An amalgam of art and logic...

February 3, 2008, Jenise worked with Steven in the same group

I've had the opportunity to work with Jenise on two different departments at Pacific Life. In the first department, she worked as a Senior Technical Writer. In the second department, where we currently work together, she is a Senior e-Learning Designer. She has always been a pleasure to work with, and has done whatever it took to get the job done and get it done right. She has a range of strong skills, from writing, to editing, to instructional design, to classroom training, to e-Learning design and development. Jenise has always been a valuable asset, and a great team member. [See less](#)